

Lost or Stolen Credit Card

If a CMU Business Credit Card is lost or stolen or you suspect unauthorized use, the user department has the responsibility to notify all of the following immediately;

- JPMorgan at (800) 316-6056, 24 hours a day, 7 days a week
- Cindy Smith at (989) 774-7363 or Sara Yonkey at (989) 774-3797

In addition, if the card is stolen (not lost), the user department has the responsibility to notify the Campus Police at (989) 774-3081.

Once you have notified us, your account will be canceled and a new account number and card will be issued to you within 7 business days. Transactions determined as fraudulent or not authorized will be removed from your account.